

Richardsbay Loading Information

Trucks:

Regardless of the size of the order, **only side tippers are allowed to load**; Flat bed/bucket trailers nor Back tippers are not allowed to load.

If you are unsure, rather send a photo to us in order to clarify with the site manager.

Keep to the specified requirements for trucks and drivers:

- **Minimum PPE**
Closed Safety shoes.
Long pants. No shorts.
Reflector vests over your shirt.
- **Adhere to the stop signs**
- Truck bins must be washed, preferably with a high-pressure hose system, before coming to site to load (no contamination is allowed)
- **Please ensure that the drivers have the correct loading number on hand by the time they arrive on site. If the order number is not “working” at site, the driver must contact his client/control room.**
- **Drivers to make use of the rubbish bins on site to discard of their rubbish. Do not discard rubbish from the trucks on our road or site area.**
- Walkways and Tarpaulins: Please ensure that your trucks are fitted with proper walkways to ensure safe covering by the tarpaulins.
- Wasting of product: When parking your trucks outside of the mine, after loading, kindly ensure not to waste product when covering with the tarpaulins.
- Ensure that your trucks are maintained and serviced on a regular basis, then having to drive all the way to the site and not being allowed to load because your truck(s) have any of the following defects: Damaged tyres and oil spills.

Communication with the site:

It has come under our attention that clients/transporters are in direct communication with the site.

Please note this is not permitted.

Any communication/enquiries should always be directed to your agent/person that supplied you with your loading number.

The agent in turn will communicate with Head Office who will communicate with the site directly.

Loading with permission on allocated loads available (rainy days):

When you send your truck(s) to load, without having your loading number(s) confirmed via your agent to head office with permission to load, TAKE NOTE your truck(s) will have to wait until allocations have been completed in order to see if there are any extra loads available. We will not be held responsible for any expenses incurred.

Your cooperation in this regard will assist to ensure a hassle-free loading process.

Should anything change during the course of the day, you will be notified.